



## Transform patient access



### Digital front door transforms Delaware Valley Community Health

Delivering a better patient experience begins at the front door. With most hospitals continuing to struggle to maintain margins, hospital leaders cannot afford to miss opportunities to improve patient access and experiences. A consumer-centric digital front door strategy can help support better clinical outcomes, patient satisfaction and financial performance.

Find out how Delaware Valley Health turned to Optum to help optimize patient experiences. This webinar details how you can implement similar strategies. You'll learn about:

- Key issues associated with patient access
- Technological advances that can help expedite the patient access journey, improve efficiency, retain patients within network, and improve overall patient satisfaction
- Developing a plan of action for improving patient access and call center operations with clear ROI\*

[Watch the webinar](#)

*\*Past performance is not necessarily indicative of future performance. For questions, contact us to learn more.*